

Scheduled Maintenance Announcement:

Ashland University has scheduled a significant systems outage later this year, commencing from 12/19 at 11:59 PM in the late evening and extending through 12/29. This planned outage is part of our effort to seamlessly transition from on-premise servers to a cloud-based solution.

During this maintenance period, the following impacts will affect Professional Learning students, adjuncts, and staff:

For Professional Learning Students:

- Registration for courses will be temporarily unavailable.
- Access to AU student accounts and course catalog searches will be suspended.

For Adjuncts:

Access to Self-Service will be unavailable, affecting the ability to:

- Submit grades
- View rosters
- Access student accounts
- Search the course catalog

Blackboard will remain accessible; however, it will not sync information with Colleague during this period.

The Professional Learning Staff will be unable to:

- View student accounts
- Process tuition payments
- Access transcripts and financial documents

We recognize that change can be disruptive, but this transition promises a future marked by enhanced efficiency, security, and adaptability for our organization.

Normal operations are expected to resume on 12/29. Your understanding and cooperation during this essential maintenance period are greatly appreciated.